

Private Care Agencies in the Glasgow Area

This information sheet contains contact details for some of the care agencies that provide services in the Glasgow area. Inclusion of these companies should not be considered as a recommendation and the role of this information sheet is to provide individuals with options and choices.

The agencies included are all registered with the Care Inspectorate. Reports of inspections carried out by the Inspectorate can be viewed on their website at www.scswis.com

1. Advantage Healthcare Group (Glasgow)

Suite 2.3 Second Floor Turnberry House 175 West George Street Glasgow G2 2LB Tel: 0800 694 4555 Fax: 0141 221 2997 Email: homecare@advantagehealthcare.com Website: www.advantagehealthcare.com

Advantage Healthcare provides flexible personal care services. They also provide a service for the supply of trained nurses, care assistants and support workers. These services are available on a 24/7 basis.

2. Ailsa Care Services

32 Cheapside Street Glasgow G3 8BH Tel: 0141 576 0068 Fax: 0141 576 0203 Email: info@ailsacare.co.uk Website: www.ailsacare.co.uk Ailsa Care provides a home care service suited to an individual's specific needs on a 24/7 basis. Flexible care from 1 hour -24 hours covering a range of tasks from domestic to specialised medical care. Their domestic support service is provided within the direct payment rate.

3. Allander Homecare Limited

Melville House 70 Drymen Road Bearsden Glasgow G61 2HR Tel: 0141 942 1001 Email: contact@allanderhomecare.co.uk Website: www.allanderhomecare.co.uk

Allander Homecare Ltd aims to provide a care service throughout East and West Dunbartonshire and north Glasgow. Our service provides fully trained home carers who have a wide range of experience and knowledge. We provide a cost effective service allowing each person to lead as independent a life as possible while remaining at home.

4. Allied Healthcare (UK) Ltd.

Ground Floor Regent House 113 West Regent Street Glasgow G2 2RU Freephone: 0800 141 2092 Tel: 0141 204 1040 Fax: 0844 736 8521 Email: glasgow@alliedhealthcare.com Website: www.alliedhealthcare.com

Allied Healthcare is one of Scotland's largest and most experienced care providers and is the contracted provider for Glasgow City Council's Care At Home service. We guarantee high standards of care based on a person-centred approach from our excellent local carers. We offer a full range of services from domestic tasks right through to specialist clinical care. We can cover services from 1 hour to 24 hours and offer a dedicated 24 hour contact number in case of emergencies.

5. Appropriate Services Limited

Suite 1/1 34 St Enoch Square Glasgow G1 4DF Tel: 0141 248 6137 Mobile: 07551 515246 Email: enquiries@appropriateservices.com Website: www.appropriateservices.com

Appropriate Services Limited is committed to providing professional services that deliver the highest of customer satisfaction.

We provide Catering, Home Care and Handyperson services throughout Glasgow and the West of Scotland and our motto is 'Quality you can see'. They are happy to provide support services to people in receipt of Self-Directed Support on the basis of the level of funding provided by Glasgow City Council.

6. Baillieston Community Care

6 Buchanan Street (Contact: Mr David Reilly) Baillieston Glasgow G69 6DY Tel: 0141 771 6478 Fax: 0141 773 2083 Email: info@bailliestoncommunitycare.co.uk Website: bailliestoncommunitycare.co.uk

Baillieston Community Care is a member of a care partnership in the east end of Glasgow in conjunction with Crossroads Glasgow East Care Attendants Scheme and Glasgow East End Community Carers and the following comments relate to the partnership members.

Established track record with over 60 years combined experience providing quality services for people living in the East End of the City by highly skilled locally sourced staff. We offer a full range of care and support services, which utilise the expertise within each organisation. Integrated partnership working can provide full emergency assistance/cover 24/7

7. Bluebird Care (Glasgow South) 2 Stewart Drive

Clarkston

Glasgow G76 7EZ Tel: 0141 638 0167 Fax: 0844 774 7556 Email: glasgowsouth@bluebirdcare.co.uk Website: www.bluebirdcare.co.uk

Bluebird Care (Glasgow South) offers comprehensive personal assistance, tailored towards the model of Self-Directed Support, providing choice and control in your own home. We consult with the individual in planning a care package to suit individual needs.

8. Caledonia Healthcare Limited

Second Floor 46 Gordon Street Glasgow G1 3PU Tel: 0141 447 0102 Email: info@caledoniahealthcare.co.uk Website: www.caledoniahealthcare.co.uk

Caledonia Healthcare Limited is a family run nursing and care agency providing experienced and dedicated carers, support workers and trained nurses. We specialise in providing tailor made care packages for individuals with a focus on personalisation. Support can be from a few hours for shopping and help around the home up to 24/7 care for individuals with more complex needs.

Established in 2003 we have vast experience in the care sector, supporting older adults and adults with learning disabilities or mental health needs. We adopt a person centred approach to designing care packages to suit the aspirations and wishes of the individual and their family at a competitive cost.

The 'person specification' is what we do best when finding suitable staff for our clients and the excellent quality of care delivered has resulted in our Care Commission Inspection report being of the highest standard.

9. Care UK

Building 1, First Floor Templeton House 62 Templeton Street Glasgow G40 1DA Tel: 0333 999 2551 Email: glasgowcs@careuk.com Website: www.careuk.com

Care UK has a wealth of experience in providing day care, respite care and community based services to adults with varying needs. They are now able to provide care at home services in the Glasgow area for people in receipt of direct payments.

10. Carewatch (Glasgow)

Room 26 The Adelphi Centre 12 Commercial Road Glasgow G5 0PQ Tel: 0141 418 0606 Fax: 0141 418 0707 Email: cwglasgow@btconnect.com Website: www.carewatch.co.uk/office/glasgow

Carewatch Glasgow offers a range of services designed to help people in the Glasgow area maintain, and retain, independence, dignity and security, in their own homes.

11. Christina's Home Care Services

594 Pollokshaws Road Glasgow G41 2PF Tel: 0141 423 7775 Mobile: 07949 896548 Email: info@christinas-hcs.co.uk Website: www.christinashcs.co.uk

Christina's Home Care Services is a family business with a wealth of experience in providing care and domestic support for older and disabled people.

12. Clyde Healthcare Ltd.

Homecare Division Clyde House 209 Govan Road Glasgow G51 1HJ Tel: 0141 427 7233 Tel: 0141 427 3665 (Homecare) Fax: 0141 427 7575 Email: info-glasgow@clydehealthcare.com Website: www.clydehealthcare.com Clyde Healthcare provides a Homecare service for individual disabled people so that they can maintain a satisfying and independent lifestyle. This service is available on a 24/7 basis.

13. Community Care Choice

1st Floor City Wall House 32 Eastwood Avenue Shawlands Glasgow G41 3NS Tel: 0141 423 3200 Fax: 0141 423 3059 Email: info@communitycarechoice.co.uk Website: www.communitycarechoice.co.uk

Community Care Choice offers a wide range of domestic and personal care services throughout Glasgow to enable people to maintain their independence. These services are available on a 24/7 basis.

14. Community Careline Services

7 Nithsdale Road Pollokshields Glasgow G41 2AL Tel: 0141 423 4689 (24 hour line) Fax: 0141 423 6144 Email: enquiries@communitycareline.com Website: www.communitycareline.com

Community Careline Services offer a wide range of services to people living in the South side of Glasgow. These services include Personal Care, Bathing Service, Shopping Service, Night Sitting, Domestic, Social Outings and Escorting to disabled people of all ages. Their service is planned using a person-centred approach, where specific needs are met to enable independence.

15. Compcare

21 Roman Road Bearsden Glasgow G61 2SR Tel: 0141 943 1018/1588 Website: www.compcare-uk.com Compcare has been providing quality care at home since 1989. Our aim is to provide a range of services that help enable our clients to live as comfortably and independently as possible in their own homes.

We provide 24 hour care, seven days a week, to people living in the Bearsden and Milngavie areas and also in the West end of Glasgow.

16. Cornerstone Direct

Kirkhaven Business Centre 120 Sydney Street Glasgow G31 1JF Tel: 0141 550 7580 Fax: 0141 550 7589 Email: enquiries@cornerstone.org.uk Website: www.cornerstone.org.uk/direct

Cornerstone Direct works with people to provide tailored services which meet each person's needs and circumstances. Our staff are of a high quality and in addition to the basic training covering First Aid, Adult Support and Protection. Health, Safety & Risk assessment and Food Hygiene we provide specialist training to enable them to meet the needs of each customer.

17. Crossroads Caring Scotland – Glasgow West and South

24 George Square Glasgow G2 1EG Tel: 0141 352 9757 Fax: 0141 221 7130 Email: glasgow.ws@crossroads-scotland.co.uk

Crossroads Caring Scotland – Glasgow West and South provides a 24/7 full range of Care at Home services to people living in the Glasgow South and Glasgow West areas with the aim of enabling them to maintain their independence.

18. Crossroads Glasgow East Care Attendant Scheme

The Bambury Centre 67 Yate Street Glasgow G31 4AE Tel: 0141 554 3463 Email: L040291@aol.com

Crossroads Glasgow East Care Attendants Scheme is a member of a care partnership in the east end of Glasgow in conjunction with Baillieston Community Care and Glasgow East End Community Carers and the following comments relate to the partnership members.

Established track record with over 60 years combined experience providing quality services for local people by highly skilled locally sourced staff. Offer a full range of care and support services, which utilise the expertise within each organisation. Integrated partnership working can provide full emergency assistance/cover 24/7.

19. Delight Supported Living Ltd

9B Dalrymple Court Kirkintilloch Glasgow G66 1XQ Tel: 0141 776 6598 Mobile: 07580 133396 Website: www.delightsupportedliving.co.uk

Delight Supported Living's principal aim is to place quality at the heart of everything we do and to provide a diverse approach to your support. We recognise that each service user has different care plans, desired outcomes and needs, we are passionate about providing you with the support you require we understand that maintaining or improving your independence is fundamental to your independence and support. We also support minority groups in our tailored services as we recognise certain values, traditions and languages in cultural provision.

As well as support with home-based personal care and daily living tasks, we can assist with support managing personal finances and accompanying people who want to get out for leisure, social, health or work purposes.

20. Glasgow East End Community Carers

Academy House 1346 Shettleston Road Glasgow G32 9AT Tel: 0141 764 0550 Fax: 0141 764 0012 Email: centre@eastend-carers.co.uk Website: www.eastend-carers.co.uk

Glasgow East End Community Carers is a member of a care partnership in the east end of Glasgow in conjunction with Baillieston Community Care and Crossroads Glasgow East Care Attendants Scheme and the following comments relate to the partnership members.

Established track record with over 60 years combined experience providing quality services for local people by highly skilled locally sourced staff. Offer a full range of care and support services, which utilise the expertise within each organisation. Integrated partnership working can provide full emergency assistance/cover 24/7

21. ICare

Glenwood Business Centre Glenwood Business Park 21 Glenwood Place Glasgow G45 9UH Tel: 0141 634 4998 Fax: 0141 634 0953 Email: glasgow.care@icaregroup.co.uk Website: www.icaregroup.co.uk

ICare offers support to service users with learning disabilities, physical disabilities, sensory impairments and older adults that aim to achieve an Independent Lifestyle through person centred planning.

We offer a 24/7 service, to support service users to access their chosen activities out in the community and also in their own homes at a time that suits day or night. This could be college, leisure activities, meeting friends, attending clubs or help with cooking and household chores. We also offer respite for carers in their own home.

22. Kelvin Care

Suite15 Firhill Business Centre 74-76 Firhill Road Glasgow G20 7BA Tel: 0141 945 2117 Fax: 0141 945 3910 Email: mail@kelvincare.co.uk

Kelvin Care provides flexible personal and domestic services and professional nursing care on a 24/7 basis. All levels of care catered for, from a minimum of 2 hours up to 24 hours.

23. Lifeways Community Care Ltd.

Unit F16, CTEC 1-15 Main Street Cambuslang Glasgow G72 7EX Tel: 0141 646 2344 Fax: 0141 646 5841 Email: glasgow@lifeways.co.uk Website: www.lifeways.co.uk

Lifeways Community Care provides a range of specialist services for people with diverse and complex needs and enables them to take control of how their services are planned and delivered.

24. Mainstay Trust Ltd.

Building 1c1 Templeton Business Centre 62 Templeton Street Glasgow G40 1DA Tel: 0141 556 5565 Fax: 0141 556 5400 Email: gdow@mainstaytrust.org.uk Website: www.mainstaytrust.org.uk

Mainstay Trust offers a range of services to disabled people and these include both supported accommodation services and community-based services across Glasgow.

25. Mochridhe Ltd.

Unit G9 Festival Business Centre 150 Brand Street Glasgow G51 1DH Freephone: 0800 970 5528 Tel: 0141 427 6067 Fax: 0141 427 7376 Email: info@mochridhe.com Website: www.mochridhe.com Mochridhe is a user-led organisation that offers comprehensive personal assistance and inclusive living services, which are rights led. The service is tailored towards individual needs and is planned using a Person-Centred approach, whilst emphasising the Social Model of disability.

26. NP Homecare

Glenwood Business Park 25 Glenwood Place Glasgow G45 9UH Tel: 0141 416 4050 Text: 07773 559134 Email: info@nphomecare.org Website: www.nphomecare.org

NP Homecare believes in the personalisation of the care at home and housing support services they provide. Individual clients take the lead in the development of their own person-centred support package. By being involved from the outset in the recruitment, training and ongoing development of their support staff, individual clients will have control over how they are supported and who supports them.

27. Pulse Community Healthcare

Suite 118 The Pentagon Centre 30-54 Washington Street Glasgow G3 8AZ Tel: 0141 226 5010 Fax: 0845 257 9736 Email: pil@pulsestaffing.co.uk Website: www.pulsecommunityhealthcare.com

Pulse Community Healthcare provides safe, outcome-focussed, social care and health support services to people at home and in their local community. We focus on enabling our service users to live independently and improve their quality of life. Our service will be tailored to the individual needs of the service user.

Our service users range from people with spinal injuries, acquired and traumatic brain injuries, physical disabilities, learning disabilities, mental health issues and those requiring palliative care.

28. Quarriers - Glasgow Supported Living Initiative

Unit 23D/E Anniesland Business Park Netherton Road Glasgow G13 1EU Tel: 0141 959 2476 Fax: 0141 950 6425 Email: louise.fee@quarriers.org.uk Website: www.quarriers.org.uk

Glasgow Supported Living Initiative has been providing tailored support to adults with an Acquired Brain Injury since 1998. We offer flexible support packages ranging from just a few hours a week to a full 24 hour service. We have a vast amount of experience supporting people with an Acquired Brain Injury and their families in a way that best suits their needs.

A comprehensive Support Plan is created for each person that details their needs and wishes and we work together to meet your goals and aspirations. We can provide support with all aspects of personal care and daily living, and enable people to access community facilities.

Please contact us to discuss your individual needs.

29. Roberts Care & Training

Millhouse 30 Gordon Street Paisley PA1 1XA Tel: 0141 848 5993 Fax: 05603 421579 Email: info@roberts-careandtraining.co.uk Website: www.roberts-careandtraining.co.uk

Roberts Care & Training provides a comprehensive care at home service on a 24/7 basis that is responsive to the specific wishes and needs of individuals and which enables personal independence. We provide pre-arranged cover and also emergency cover to people who employ Personal Assistants. They are happy to visit people's homes to assess their needs should an emergency arise.

30. SAGA Homecare (Glasgow)

Regent House

113 West Regent Street Glasgow G2 2RU Freephone: 0800 542 0554 Tel: 0141 221 5252 Fax: 0141 221 5238 Website: www.sagahomecare.co.uk

SAGA Homecare (Glasgow), formerly Medico Nursing & Homecare, is a progressive care provider, delivering a range of care and support services across Scotland on a 24/7 basis. We aim to provide a service that meets the needs of all individuals and always puts the service user first.

31. Share Scotland

8a Silk Street Paisley PA1 1HG Tel: 0141 848 5068 Fax: 0141 849 0647 Email: enquiries@sharescotland.org.uk Website: www.sharescotland.org.uk

Share Scotland is a small non-profit organisation that provides person-centred support services to people with learning and physical difficulties. We specialise in 24 hour support to people with complex needs, but can also provide support at home and day opportunities for people with a range of disabilities and health needs.

32. SPS Social Care

69 Dixon Road Crosshill Glasgow G42 8AT Tel: 0141 422 1313 Fax: 0141 636 3904 Email: Glasgow@supportingpeople-scotland.co.uk Website: www.supportingpeople-scotland.co.uk

Supporting People Scotland (SPS) provides Care at Home services to disabled people and older people with a wide range of impairments as well as to those affected by drugs and alcohol. They also offer a 24/7 service and are able to respond to any emergency staffing requirement. SPS promotes dignity, privacy, choice, safety, equality and diversity to enable people to realise their potential.

Care at Home Services

There are now a small number of companies that provide 24 hour live-in care and to reflect this we are including information on these companies.

1. Christies Care Ltd

The Old Post Office High Street Saxmundham Suffolk IP17 1AB Tel: 0844 847 9412 Email: care@christiescare.com Website: www.christiescare.com

Christies Care provides live-in care throughout Scotland. Their price is based on the level of care required and will include an agency fee and the carers costs. The average costs are between £600 and £700 a week.

Christies Care allows people to make their own choices and decisions on a daily basis thereby allowing them to live independently at home. Although based in Suffolk, there is a Local Area Adviser based in Scotland who will visit and collate the information required to compile a personal care plan and risk assessments, while answering any questions or queries.

2. Good Care Group

The Bell Tower Newliston Kirkliston West Lothian EH29 9EB Tel: 08000 234220 Mobile: 07711 731064 Email: enquiries@thegoodcaregroup.com Website: www.thegoodcaregroup.com

The Good Care Group only provides 24-hour live in care and their average cost is between £1100 and £1250 per week with an initial fee of £350 to cover administration costs, such as carer matching and liaison with person's GP and other health professionals.

They provide highly personalised care with specialisation in a number of areas, such as Dementia, Parkinson's and MS. The minimum period of care they will provide is two weeks.

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