



## **Independent Advocacy Services in Greater Glasgow**

Independent advocacy helps you to stand up for your rights, to be heard by people and organisations that have power over you. An independent advocate is loyal only to you and they give you the information you need to make your own decisions. They support you to speak up on your own behalf or they speak up for you if you do not feel able to.

Independent advocates do not work for any public body. They do not charge you for their services. They will not tell you what to do or give advice. Advocacy comes in different forms:

**Professional advocates** – Usually paid (but can be volunteers) providing support on specific issues, usually for a limited time.

**Citizen advocates** – Ordinary, unpaid citizens, supporting only one person over a longer period.

**Group/Self advocacy** – People coming together as a group to support each other and tackle shared issues, helped by an advocacy project.

You can get in touch directly with any of the organisations listed below, or someone else can refer you. There is no charge for these services.

### **1. Advocacy Matters**

5<sup>th</sup> Floor, Merchants House

30 George Square

Glasgow G2 1EG

Tel: 0141 572 2850

Email: Message can be sent through the website

Website: [www.advocacymatters.org.uk](http://www.advocacymatters.org.uk)

Advocacy Matters provides an independent professional and volunteer advocacy service for individuals with mental health issues in Greater Glasgow from the age of 16 and over.

## **2. The Advocacy Project**

Cumbræ House

15 Carlton Court

Glasgow G5 9JP

Tel: 0141 420 0961

Tel: 0845 076 2262 (lo-call)

Fax: 0141 420 0960

Textphone: 0141 420 0989

Email: [enquiry@theadvocacyproject.org.uk](mailto:enquiry@theadvocacyproject.org.uk)

Website: [www.theadvocacyproject.org.uk](http://www.theadvocacyproject.org.uk)

The Advocacy Project provides an independent professional and volunteer advocacy service for various groups in a number of different areas – see below:

- ❖ People aged 65 and over residing in Glasgow.
- ❖ Physically disabled people (aged 16+) living in Glasgow at the time of referral,
- ❖ Disabled adults (aged 16-64) and older people living in East Renfrewshire.
- ❖ Disabled people (aged 16-64) residing in North Lanarkshire. A waiting list is in operation and priority is given to adults affected by the following pieces of legislation:
  - Adult Support and Protection (Scotland) Act (2007)
  - Adults with Incapacity (Scotland) Act (2000)
  - Mental Health (Care and Treatment) (Scotland) Act (2003)
- ❖ People aged 65 and over residing in South Lanarkshire. The focus of this service is on older people affected by mental ill health and/or incapacity and those at risk of harm.
- ❖ People aged 16-65 residing in South Lanarkshire who have a mental health issue.
- ❖ People aged 16-65 residing in the Rutherglen/Cambuslang area who have a learning difficulty, a physical impairment and/or a sensory impairment.

### **3. Carers Advocacy Service**

The Cottage  
21 Pearce Street  
Glasgow G51 3UT  
Tel: 0141 445 3070  
Email: [advocacy@carerscotland.org](mailto:advocacy@carerscotland.org)  
Website: [www.carersuk.org/scotland](http://www.carersuk.org/scotland)

The Carers Advocacy Service is for those in an active caring role over the age of 16 living in the G51, G52 and G53 postcodes and aims to help give carers a voice and to help them with specific issues around their caring role.

The Service is aiming to build capacity for carer advocacy within existing local networks and to provide self-advocacy learning for carers. The Service is being run as a Pilot until June 2012.

### **4. Ceartas**

Suites 5-7 McGregor House  
Donaldson Crescent  
Kirkintilloch  
Glasgow G66 1XF  
Tel: 0141 775 0433  
Email: [info@ceartas.org.uk](mailto:info@ceartas.org.uk)  
Website: [www.ceartas.org.uk](http://www.ceartas.org.uk)

Ceartas provides independent professional and volunteer advocacy for adults over 16 in East Dunbartonshire, giving priority to the following community care groups:

- ❖ older people
- ❖ people with dementia
- ❖ people with mental health issues
- ❖ people with learning difficulties
- ❖ physically disabled people
- ❖ people with a sensory impairment
- ❖ people with an acquired brain injury
- ❖ people with additional communication needs

### **5. Circles Advocacy Project**

Rowanbank Clinic  
133c Balornock Road  
Glasgow G21 3UL  
Tel: 0141 232 6406

Email: [shannonmcquarry@circlesnetwork.org.uk](mailto:shannonmcquarry@circlesnetwork.org.uk)  
Website: [www.circlesnetwork.org.uk](http://www.circlesnetwork.org.uk)

Circles Advocacy Project provides professional, volunteer and citizen advocacy for people experiencing mental health and/or learning difficulties who have had contact with the criminal justice system.

**6. Drumchapel Advocacy Project**

Suite 18 Garscadden House  
3 Dalsetter Crescent  
Drumchapel  
Glasgow G15 8TG  
Tel: 0141 944 0507  
Fax: 0141 944 7605  
Email: [law@dlimac.fsnet.co.uk](mailto:law@dlimac.fsnet.co.uk)

Drumchapel Advocacy Project provides professional, volunteer and citizen advocacy for people aged 18 and over residing in the G15 area of Glasgow.

**7. Drumchapel Children's Rights Project**

Suite 18 Garscadden House  
3 Dalsetter Crescent  
Drumchapel  
Glasgow G15 8TG  
Tel: 0141 944 0507  
Fax: 0141 944 7605  
Email: [law@dlimac.fsnet.co.uk](mailto:law@dlimac.fsnet.co.uk)

Drumchapel Children's Rights Project provides professional, volunteer and citizen advocacy for vulnerable children and young people (aged 5 -18) living in the Drumchapel (G15) area of Glasgow.

**8. Equal Say**

11-13 Dowanhill Street  
Glasgow G11 5QS  
Tel: 0141 337 3133  
Website: [www.equalsay.org](http://www.equalsay.org)

Equal Say provides independent professional and citizen advocacy for adults with learning difficulties in Greater Glasgow.

**9. Partners in Advocacy**

Suite 309, Pentagon Centre  
36 Washington Street  
Glasgow G3 8AZ  
Tel: 0141 847 0660  
Email: [glasgow@partnersinadvocacy.org.uk](mailto:glasgow@partnersinadvocacy.org.uk)  
Website: [www.partnersinadvocacy.org.uk](http://www.partnersinadvocacy.org.uk)

Partners in Advocacy provides short-term advocacy for children and young people in Glasgow with mental health difficulties and/or additional support needs.

**10. People First Glasgow**

Room 14 Adelphi Centre  
12 Commercial Road  
Glasgow G5 0PQ  
Tel: 0141 420 7383  
Website: [www.peoplefirstscotland.org](http://www.peoplefirstscotland.org)

This service provides collective and self advocacy for people with learning difficulties in Glasgow.

**11. Who Cares? Scotland**

c/o Oswald Chambers  
5 Oswald Street  
Glasgow G1 4QR  
Tel: 0141 226 4441  
Fax: 0141 226 4445  
Email: [enquiries@whocarescotland.org](mailto:enquiries@whocarescotland.org)  
Website: [www.whocarescotland.org](http://www.whocarescotland.org)

Who Cares? Scotland provides independent advocacy services to children and young people with experience of care up to 25 years old in most local authority areas in Scotland.

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The information in this factsheet has been provided by the Scottish Independent Advocacy Alliance. Further information about advocacy in Glasgow and Scotland can be found on their website:  
[www.siaa.org.uk/glasgow](http://www.siaa.org.uk/glasgow)

This factsheet is available in other formats, including large print, Braille, tape and computer disk. The information is also available to people on our website: [www.gcil.org.uk](http://www.gcil.org.uk)

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